

LIBERTY

Urban Luxury Hotel

Nafplio



HOTEL DIRECTORY

by "manias"

Welcome!!
The management and the personnel of our hotel,
Liberty of Nafplio
Welcome you and wishes you an unforgettable and pleasant stay at Nafplio.
We remain at your disposal for anything that you may need.



A ACTIVITIES-ENTERTAINMENT

Periodic program (weekly), events and live events in the multipurpose rooms of the hotel.

AIR CONDITIONING

All rooms are airconditioned with an automatic temperature panel. In addition, there's the possibility of a remote temperature adjusting, contact reception. There is an often check and cleanness of the air conditioning filters and a certificate is issued after a sample check.

AIRPORT

The international airport of Athens "Eleutherios Venizelos" is around 110 minutes far from the hotel (170km). The international airport of Kalamata - Kapetan Vas. Konstantinakopoulos is around 95 minutes far from the hotel (138km).

ANNIVERSARY

In order to organize an anniversary event, please contact reception, we will inform you about all available options.

ARRIVAL-DEPARTURE TIME

The arrival time is from 15:00 to 00:00. Check out is at 11:00. Late checkout is possible, only after the agreement with the reception and depending on the occupancy of the hotel. This service is charged extra.

AWAKENINGS

If you need an awakening call, contact the reception. (by calling «0»)

B BABY CRADLE - CHILDREN'S BED

Available after request.

BABYSITTING (for children)

The hotel has a contract with specific education, who can babysit your child, within the hotel premises. This service has an extra charge. Please contact reception for this service.

BANK

Banks are open daily from 8:00 to 14:00, except for the weekends and national holidays

BATHROOM

The bathroom of every room provides hydromassage. In addition, there's a cord button, with which you can call reception for help, in case of emergency.

BATHROOM CLOTHING

Change of towels, if it's requested, with an extra charge. Contact reception in order to file your request.

BEACH TOWELS

At the reception you may lend beach towels, for visitors use only.

BED LINENS

Bed linens are changed at least every 2 days.

BIKE STAND

There's a mobile bike parking stand outside the entrance of the hotel.

BOOKINGS

Bookings are made through reception.

BREAKFAST

At the bouffe of our hotel Rooftop, we serve Breakfast, coffee, milk, a variety of different kinds of tea, cake, croissants, bread, a variety of jams, butter, honey, peanut butter, praline. Eggs, bacon, cereal, fruits, unique fruit juices. After requesting it at the reception, we can provide for you products free of gluten and lactose. We also can provide special breakfast for vegetarians or vegans. Breakfast is served on the 4th floor at the hotel roofgarden from 7:30-11:00 am.

BREAKFAST- EARLY BREAKFAST SERVICE

The service above is provided after requesting it at the reception.

BREAKFAST - FOOD - BREAKFAST PROVISION TO VISITORS IN SPECIAL PACKAGING

The service above is provided after requesting it at the reception.

BREAKFAST AT YOUR ROOM

There's the possibility of the provision of breakfast at your room, after requesting it at the reception, without an extra charge.

BUS SERVICE

There's a public bus service from and to Nafplo. Contact the reception for further information.

C CAMERAS

The shared rooms of the hotel and the surroundings are controlled by a closed-circuit monitoring system, with security cameras. Recorded files are kept in the system for one month.

CARDS - KEYS

Room Cards-keys are designed to turn on the lighting and air conditioning of your room. Insert card - key in the receiver (card acceptor) next to your door. Loss of the card-key is charged.

CHARGING DEVICE FOR IPAD,MOBILE TEL ETC

In all the rooms and shared rooms of the hotel there are USB ports to charge your devices.

CHILDREN'S BED

Contact the reception, to equip your room with a children's bed.

CLEANLINESS

Daily cleanliness of shared rooms and bedrooms. Special cleanliness services are provided due to covid-19 protocols.

CLEANLINESS - ROOM CLEANLINESS SERVICES

The hotel provides daily room cleanliness services.

CLEANLINESS II - SECOND CLEANLINESS ROOM SERVICE (TURNDOWN)

At night, with an extra charge, if requested.

COCOMAT PILLOWS

There's the possibility of choosing a cocomat pillow. Contact reception.

COMMENTS

Your comments are very important for us. Please dispose a few minutes to write your review on our social media platforms. There's also a complaint box at the reception

COMPLAINTS

If you have any complaint, please contact reception, we would be more than happy to assist you.

COMPUTER CENTER

Near the bar on the ground floor there's a computer center, which provides 2 PCs, scanner, printer, copier.

COPIER At the hotel Reception, there are color printers which can serve your needs.

CREDIT CARDS

All credit cards are accepted (Visa, MasterCard, American Express...).

D **DEFIBRILLATOR** The hotel is designed with an equipped automatic external defibrillator, which takes place on the ground floor, at the reception. The reception personnel are trained on how to use it right.

DOCTOR

Contact reception if doctor is needed. The hotel has a contract with a specific medical specialist, in case a visitor is in need of his help. This service is provided at visitor's expense. The hospital of Nafplio is 100m away from the hotel.

E **ELECTRICITY**

Electricity voltage of the hotel is 220 V-240V. The hotel is equipped with a generator pair for uninterrupted power supply at full electrical load, for possible power outages.

ELECTRICITY "CONVERTERS"

Reception will provide you with electricity converters for electronical American appliances.

ELECTRIC CHARGERS

At the reception, chargers are provided for the majority of the electronical appliances if needed.

ELECTRONICAL COMPUTERS

On the ground floor there is a computer point - with personal computers equipped with a printer for the visitors of the hotel. At the reception you can ask for a laptop or a tablet.

ELEVATOR

A big elevator with usage specifications by people with disabilities, with a special callbutton which connects them with the

reception in case of emergency, and another elevator for the personnel.

EMERGENCY EXITS

Emergency exits are noted on the sitemap of the hotel which is next to the door of your room. In case of danger, don't panic and search for the closest emergency exit.

ENTRANCE RAMP

Entrance ramp for disabled people.

***F* FIRE**

In case of a fire follow the following instructions:

1. Close the main power switch.
2. Cover your head, nose and mouth within a wet towel, leaving your eyes uncovered, in order to avoid smoke poisoning.
3. Take the closest fire extinguisher, take off the safety pin and spray at the area of the fire.
4. Don't use the lift in case of a fire.
5. Move towards the emergency exit, <<EXIT>> , without panicking, and get out to the uncovered area through the entrance of the building or through the emergency exits.
6. If the source of the fire has not been extinguished, call the fire service at the following telephone number: 199.
7. Remove flammable material from the fire area.

FIRST AIDS

In case of an accident, please inform the reception or a staff member. At the reception there's a complete first aid kit.

FRIDGE

All the rooms are provided with a fridge and a freezer. At the ground floor and the rooftop there are big fridges and freezers for the keeping of sensitive foods and medicine.

G GIFTS

In the lobby you will find a variety of makeup products, skincare and jewelry to make a unique gift to your loved ones.

H HAIR DRYER

All rooms are equipped with a high technology hairdryer, which has 2 USB ports. In addition, there's the possibility of a portable dryer after requesting it at the reception.

I INFORMATION SCREEN

At the hotel lobby there's a MENUFI android touch screen providing information about rooms and services of the hotel, archaeological sites and monuments of Nafplio. It also provides suggestions for entertainment, hobby, sports and many others.

I INTERNET

Free wi-fi is provided to all our hotel facilities. In addition, to all the hotel rooms there's a wired network connection.

I IRON

Contact reception if you wish to use the iron or the trouser press.

L LAUNDRY AND DRY CLEANING

Dry cleaning, laundry and ironing services are by an external partner. Contact reception.

L LIBRARY

There's a small library next to the reception, where you can lend books.

L LOST ITEMS

Contact the reception for any lost items. We will do anything possible for you to get it back. We remind you that the hotel isn't responsible for any of your lost items.

L LUGGAGE

Luggage transfer service is provided. Contact the reception for further information. In addition, a special room is provided for your luggage to be guarded at the hotel lobby.

M MAINTENANCE-FAILURES

In case of a failure of one of the room facilities, please inform reception, so it can be fixed immediately.

MULTI ROOM HALL Please contact reception for this specific facility. The hotel provides meeting space on the ground floor, with capacity of 25 people and for up to a 100 people at the Rooftop of the hotel. The space is equipped with audio-visual equipment (video projector, sound system, etc.)

P PARKING

There's a parking space Infront hotel entrance for visitor's.

PEOPLE WITH DISABILITIES

The hotel is designed in such a way that it can accommodate people with disabilities. On the ground floor there are bathrooms designed for disabled people and on the first floor there are 2 rooms fully equipped, according to the applicable specifications, with easy access thanks to a big elevator from the ground floor to the bedrooms and the roof top.

PHARMACY

The closest pharmacy is 10m away from the hotel. Contact reception for further information.

PORTER - reception

Porter service is provided 24/7.

R RECEPTION

Reception is available 24/7.

RENT A CAR

Reception personnel will inform you of all the best companies available.

ROOM SERVICE

Room service is provided 24/7.

S SAFE

.In all rooms there's a safe 15.7" with an electronical display. Usage information is written on the safe. The size of the safe in the suites is bigger. At the reception there's a central safe for a 24/7 guard of vulnerable objects.

SAFETY

When you leave your room, make sure that the door is locked. If someone knocks on your door, make sure you know who they are before you let them in. Keep your balcony doors closed when you're not in the room or when you're asleep. Make sure you haven't left any valuable objects inside your transportation vehicle. Don't leave your bags, laptop or wallets in any public room of the hotel. The hotel provides insurance coverage for visitors, in case of accidents within the hotel. Hotel insurance program provides insurance in case of physical injury or material damage to anyone using our hotel facilities.

SECRETARIAL SUPPORT

If you need any secretarial support, please contact the reception.

SMOKING

Smoking is not allowed at any place of the hotel.

T TAXI

For Taxi service please contact reception.

TELEVISION

All rooms are equipped with a color satellite TV, smart tv 32".

TELEPHONE

All rooms are equipped with a phone. Direct dialing is not possible. By pressing «0» you can contact the reception.

TRANSFER FROM AND TO THE AIRPORT AND PORT

Our hotel has a contract with the companies of the kind for your immediate transportation. Contact reception.

TRIPS

For further information and bookings please contact the reception.

TROUSER PRESS

Available after requesting it to the reception.

W WATER

Water of the faucet is drinkable. The water of the hotel is processed by softening and disinfection machine with UV lamps. There are water storage tanks in case of water supply interruption. There's an frequent check of the water quality and a certificate is issued after a check by a competent certificate administration.

WATER BOILER

In all rooms a water boiler and materials for coffee or tea are provided.

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